

Navigating the Modern Workforce: Diversity, Culture, Generations | 2 Days

The modern business climate is more diverse than ever. Team members are bringing new experiences, expertise, and viewpoints to the workforce; and constant change is the new normal. An astute leader can take advantage of these skills and perspectives while maximizing productivity and fostering employee buy-in. In this course, you will learn how to capitalize on the strengths of your diverse team while directing and guiding them to even greater achievements.

WHO SHOULD ATTEND:

Team leaders, managers, executives and other business professionals who lead others.

JOB ROLES:

Personal Development
Leader of Teams/Projects
Leader of Managers/Departments

OBJECTIVES:

- Learn to lead in a world of diversity
- Engage and empower our multi-generational workforce
- Leverage culture as the new strategic differentiator
- Develop your path to leadership success

COURSE OUTLINE:

A Complex World of Diversity

Working in Fluid Dynamic Environments
Understanding the New Transient Workforce
Addressing the Need for a New Type of Leadership
Leading with Authenticity
Developing Required Skills and Competencies
Decentralizing Power

Making Difference Your Strategic Advantage

Engaging in the 21st Century
Measuring Engagement and Taking Advantage of High Engagement
Overcoming Challenges to Employee Engagement
Embracing Difference and Bridging Boundaries
Developing Cultural Intelligence and Responding Effectively to Cultural Differences
Applying SCARF to Direct Behavior

Leveraging Change as the New Normal

Understanding and Applying Emotional Intelligence
Motivating Others
Behavioral and Cognitive, Psychodynamic and Humanistic, and Personality Types
Developing Your Leadership Psychological Toolkit
Identifying Drivers – Desires and Expectations
The Impact of an Environment of Trust
Meeting the Needs of the Social Brain
Promoting Involvement

Creating Leaders for the Future

Avoiding Cultural Pitfalls
Creating a Common Culture for All
Leading Fluid Teams
Seeking Diverse Perspectives
Utilizing Various Leadership Styles – Storytelling, Adaptive, and Connective
Building a Sustainable Vision, Developing a Path, and Creating a Passion for Excellence

We Ensure Personal & Professional Growth Through:



TOPIC-SPECIFIC, REINFORCEMENT MATERIALS TO ENRICH YOUR JOURNEY

eBooks, On-Demand Courses, Quick Videos,
Personal & Team Assessments, Tools & Templates.